



October 10, 2023

The Honorable Daniel Tsai
Deputy Administrator and Director
Center for Medicaid and CHIP Services
Centers for Medicare and Medicaid Services
7500 Security Boulevard
Baltimore, MD 21244

Dear Director Tsai:

Our organizations, representing hundreds of millions of patients and consumers facing serious, acute and chronic health conditions across the country, thank you for your recent efforts to reinstate Medicaid coverage for 500,000 children and adults and ensure that states fix errors in the renewal process.

Medicaid provides quality, affordable healthcare coverage for low-income children, adults, pregnant individuals, people with disabilities, and seniors. Our organizations are committed to helping the people we represent navigate the unwinding of the continuous coverage requirements to ensure that those

who are currently enrolled in Medicaid maintain their coverage if eligible or transition to other forms of quality, affordable care.

Our organizations deeply appreciate your actions to address a problem with the ex parte renewal process that led hundreds of thousands of children and families to improperly lose coverage. We especially appreciate your transparency around the states impacted, as well as the specific populations and number of people affected to date in each state.

As you know, our organizations continue to be extremely concerned about the high procedural termination rates and unprecedented coverage losses we have seen in many states. These numbers demonstrate serious problems with notices and renewal forms getting to enrollees, insufficient consumer support for individuals trying to renew their coverage and other challenges beyond the recently identified ex parte problem. For example, in Texas, a state that attested it does not have this ex parte issue, more than 900,000 people have lost coverage and less than 10% of renewals are through the ex parte process.¹

Moving forward, our organizations urge you to release additional, timely information about the mitigation strategies that states are implementing – with respect to the ex parte process as well as mitigation plans to address other areas where they do not meet federal requirements – so that our organizations and other stakeholders can be most effective in helping patients and families navigate this process. We also continue to urge you to release monthly data reports more quickly, no more than 30 days after states submit data to CMS.

Our organizations once again thank you for your recent actions and urge you to take these additional actions to protect access to coverage in the Medicaid program.

Sincerely,

American Cancer Society
Cancer Action Network
American Diabetes Association
American Heart Association
American Kidney Fund
American Lung Association
ALS Association
Arthritis Foundation
Asthma and Allergy Foundation of America
Cancer Support Community
CancerCare
Child Neurology Foundation
Chronic Disease Coalition
Cystic Fibrosis Foundation
Epilepsy Foundation
Hemophilia Federation of America

Immune Deficiency Foundation
Lupus Foundation of America
March of Dimes
Muscular Dystrophy Association
National Bleeding Disorders Foundation
National Eczema Association
National Health Council
National Kidney Foundation
National Marrow Donor Program
National Multiple Sclerosis Society
National Organization for Rare Disorders
National Patient Advocate Foundation
National Psoriasis Foundation
Susan G. Komen
The Leukemia & Lymphoma Society

¹ <https://www.kff.org/medicaid/issue-brief/medicaid-enrollment-and-unwinding-tracker/>